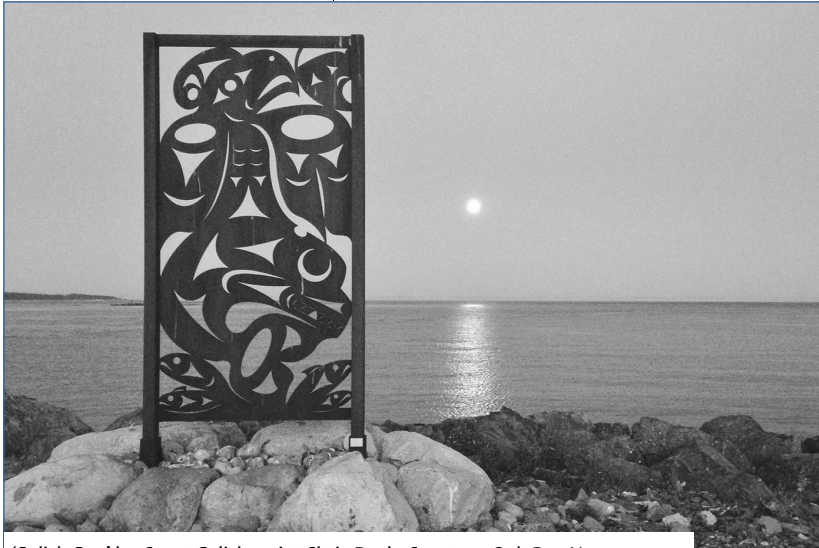




TENANT CONNECTION NEWSLETTER



'Salish Sea' by Coast Salish artist Chris Paul. Courtesy Oak Bay News

PUBLIC ART IN OUR COMMUNITY

The City of Victoria has partnered with the Capital Regional District (CRD), the District of Saanich and the Township of Esquimalt to create a searchable online tool, known as the Public Art Inventory.

Now our community's works of public art are accessible online, in one place, at:

www.LandmarksPublicArt.ca

This allows you to easily search public art pieces online, by municipality or neighbourhood, artist, or art type (e.g.: First Nations, monument, mosaic, sculpture).

An exciting solo project, or one to share with your kids: pick your favourite pieces from the website, and spend the day visiting them!

Take advantage of the last days of summer: stay outside and engage in a fresh way with our community.

ASK A STAFF MEMBER: WHAT IS EFT?

Welcome to our new feature: Ask A Staff Member! This week we are addressing a topic many of you have wondered about. We have tried to include most of your questions, but please feel free to contact us for more info!

Q: What is EFT? Is it the same as PAD?

A: EFT stands for Electronic Fund Transfer. It is also referred to Pre-Authorized Debit (PAD). We use these terms interchangeably. EFT / PAD is our preferred method of payment for your rent (and other obligations like parking or storage) and comes directly from your bank to us through secure transfer.

Q: Why should I sign up? What are the benefits?

A: Given the present circumstances of COVID-19, EFT is more important than ever, as it makes contactless rent payment possible. You can monitor the withdrawal of funds at your convenience through online banking. You don't need to worry about forgetting to pay the rent on time. One-time charges like invoices, and recur-

ring charges like parking or storage, can also be conveniently paid via EFT.

Q: Sounds great! How do I sign up?

A: Complete an EFT / PAD form. To get one, phone our office for an appointment – don't drop in. Bring a void cheque – or request a printout from your bank if you don't have cheques – to your appointment.

Q: How do I know how much GVHS is deducting from my account? When will money be taken out?

A: Rent payments are due in full on or before the 1st of each month. The EFT is also executed around the 1st. It may take 2 or 3 days for the amount to be reflected on your bank statement, especially if the 1st falls on a weekend.

Payment amounts debited from your bank account **will not exceed** your pre-agreed monthly rent, parking etc. It is only for the amount you have signed up for. Any additional amounts (like arrears or invoices) may be authorized only with your consent. You must contact our office to make this arrangement. We require written and signed consent for each request.

Q: Help! I don't have enough money in my account. What can I do?

A: Please contact our office at 250-384-3434 ext.38 to advise immediately.

- If your call is received before the last five (5) business days of the month, we *may* be able to stop the payment from our office.
- If your call is received after the last five (5) business days of the month, you will need to place a **one-time stop payment*** through your bank. You will be responsible for any associated banking charges.
- Ensure the correct 'stop payment' type is requested – if you do not specify 'one time' the bank may cancel your payments altogether!

Q: Can I cancel my existing EFT / PAD?

A: Yes. A cancellation request requires 30 days' written notice, including date and signature. You can also contact our office at 250-384-3434 ext.38 for direction on this, or other, EFT matters! ♦

PUZZLE: CLASSIC SUDOKU

A return to the classic puzzle from our very first issue! Objective: fill the 9×9 grid with numbers in such a way that each *column*, each *row*, and each of the nine 3×3 grids (*nonets*), contain all the digits from 1 to 9.

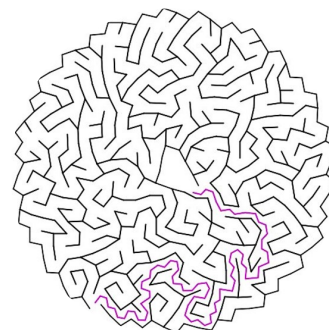
	9				3		7	
5	4					9		8
		1		8	6			4
9		2					4	3
3	8					1		9
7			6	9		8		
1		5					9	7
	6		7				1	

Each Sudoku puzzle begins with some cells filled in. They are your clues to the solution. While solving Sudoku puzzles can be a challenge, the key is to be disciplined, focused, and patient.

Here are the basic rules:

1. Each row, column, and nonet can contain each number (typically 1 to 9) exactly once.
2. In this 9×9 puzzle, the sum of all numbers in any nonet, row, or column must be equal to 45.

Last Issue's Answer



Answer, as always, in next issue's newsletter!

AMAZING ANIMALS: IN-DEPTH

You loved our deep dive into the honeyguide last week ~ here is another amazing phenomena from the natural world!

NUMEROUS ANIMAL SPECIES MAKE DECISIONS BY VOTING. Apparently, democracy isn't limited to humans: **African Buffalo** herds will select the direction they'll travel in by voting. One by one, the adult females of the herd will stand up, look in a particular direction, then lay back down. Whichever direction gets the most looks is almost always where the herd travels. If voting is strongly divided, the herd will often temporarily split up. Other animals that display similar democratic behaviour are **red deer**, **chimpanzees**, **baboons**, and **pigeons**. Pigeons have complex social hierarchies in which every



bird votes on the flock's next flight. **Bees** build consensus through their famed 'waggle dance' to pitch future nesting sites, then compete in trying to sway the colony's decision (one biologist described it as a "popularity contest combined with a dance party"). And lastly, **cockroaches** are surprisingly concerned with their collective wellbeing: they consistently choose shelters that strike the optimal balance between cooperation and competition for resources! ♦

RECIPE OF THE WEEK: ACCIDENTAL APPLE JUICE CHICKEN

"I used to poach chicken in apple juice to give it more flavour. Once, after leaving it on the heat for too long, it reduced down to create a delicious sauce. Everyone loves this, kids and adults alike. Serve with whatever you want: salad, fries, rice, or crusty bread!"

1.5 cups apple juice

6 chicken thighs, skinless

Salt and pepper to taste

1. Heat a deep pan or wide-bottom pot over medium heat.
2. Add the juice first and bring to a low boil.

3. Put the chicken in and sprinkle meat with salt and pepper.
4. Lower heat to a simmer and cover the pan, cooking for 15 minutes.
5. Flip chicken, partially cover pan, and cook for another 15 minutes.
6. Remove lid and cook at a low simmer for another 10-20 minutes until juice is thick and syrupy, turning the chicken every 10 minutes or so.
7. Watch it closely for the last 2-3 minutes, as it can burn quickly.
8. Remove from heat when chicken is cooked through and the juice has a honey-like consistency. ♦